



### "We tailor our business

to provide solutions to your challenges. We want to make your IT less complex, save you money, and allow you to focus on your core business. Let us help you be more efficient."

— Frank Pelli
President/CEO, Metro Business Systems, Inc.

### who IS METRO?

Metro Business Systems, Inc. fulfills the growing demand for affordable, quality technology products. We have the prices, availability and timely fulfillment operations our customers demand. Our manufacturer-refurbished and Metro Refurbished inventory of computer and electronic hardware is constantly evolving with customer need.

Over our 30-year-history, we have worked with numerous E-tail, E-commerce, national retailers, wholesalers and rent-to-own business-owners. Through dedicated service and in-depth industry knowledge, we have grown to more than \$100 million in sales. Nationwide, we are one of the top Microsoft Authorized Refurbisher (MAR) distributors and one of IBM Global Asset Recovery Services' (GARS) largest resellers.

Metro Business Systems was founded in Stamford,
Connecticut by Frank Pelli and Ralph Boccuzzi. We
immediately became a leader in offering the latest
technology to our clients. Metro is one of the first companies
of its kind and has survived many evolutions in the industry.
Our main priority is to stay abreast of the latest technological
advancements to offer effective solutions to our clients.
Our adaptability separates us from the rest.



### OUIT PRODUCTS

Our diverse products represent the latest technology available in today's PC markets. They include tablets, notebooks, desktops, and other accessories. Metro's factory-refurbished products are bought directly from the manufacturers and are usually less than one year old. They include:

SamsungAppleHPAcerASUSLenovoDellIBM

Our industry relationships, knowledge and purchasing power allow us to buy the right products in high volume and pass the savings on to you.

Metro's complete inventory can be viewed on our
Online Catalog at www.store.metropc-wholesale.com.
We invite you to browse our product line and benefit
from our "Deals of the Day."





### "I love this industry.

It will always be relevant and
evolutionary in today's world.
Therefore, it is Metro's responsibility
to adapt, change, and grow
with the times."

— Ralph Boccuzzi

Owner, Metro Business Systems, Inc.





### OUT SERVICES

Our two on-site 50,000-square-foot tech centers are staffed by a certified and dedicated group of engineers and technical support staff. Several are long-term Metro employees, some who have been here for well over two decades.

### **Certifications**

Metro Business Systems holds a number of notable vendor partner certifications including:

- Microsoft Authorized Refurbisher
- HP Gold Business Partner
- Dell Authorized Reseller
- Microsoft Certified Partner
- VMWare Corporate Partner
- Lenovo Premier Partner
- Cisco Systems
   Authorized Reseller

- NEC Authorized Reseller
- IBM Premier Partner
- Xerox Authorized Reseller
- Soonr Partner
- Blue Coat Partner
- Solar Flare Partner
- Mellanox Partner
- Adobe Certified Partner
- Samsung Business Partner

### **Shipping & Order Tracking**

Metro can ship to any third-party location with a complete online order tracking through UPS Quantum and Flex Global service. Most orders are shipped within 24 hours of receipt and processing.

### Warranty

All of Metro's manufacturer refurbished units have a 90-day warranty from the manufacturers or an authorized third-party warranty supplier.





## **Metro**Refurbished

Metro sets up its pricing structure to fit customer needs and budgets. With our Metro Refurbished inventory, we offer a product that is first-rate, affordable and economical.

The majority of Metro Refurbished products are purchased from leasing companies. Manufacturers returned and refurbished stock, close-outs and corporate-owned machines taken out of service comprise the rest of the off-lease portfolio. Inventory ranges from brand new to mature refurbished units. Employing a "best practices" process, our team intensively inspects, restores, tests and repackages more than 20,000 pieces per month.

Our warehouses contain on-hand inventory and, orders can be processed within 24 hours.

### **The Off-Lease Process**

- Internal cleaning
- Technical configuration
- Hard drives removed and wiped
- Memory added
- Custom configurations
- Imaged with operating system
- Cosmetic application
- Units relicensed
- Quality check
- Custom packaging

Microsoft AUTHORIZED Refurbisher





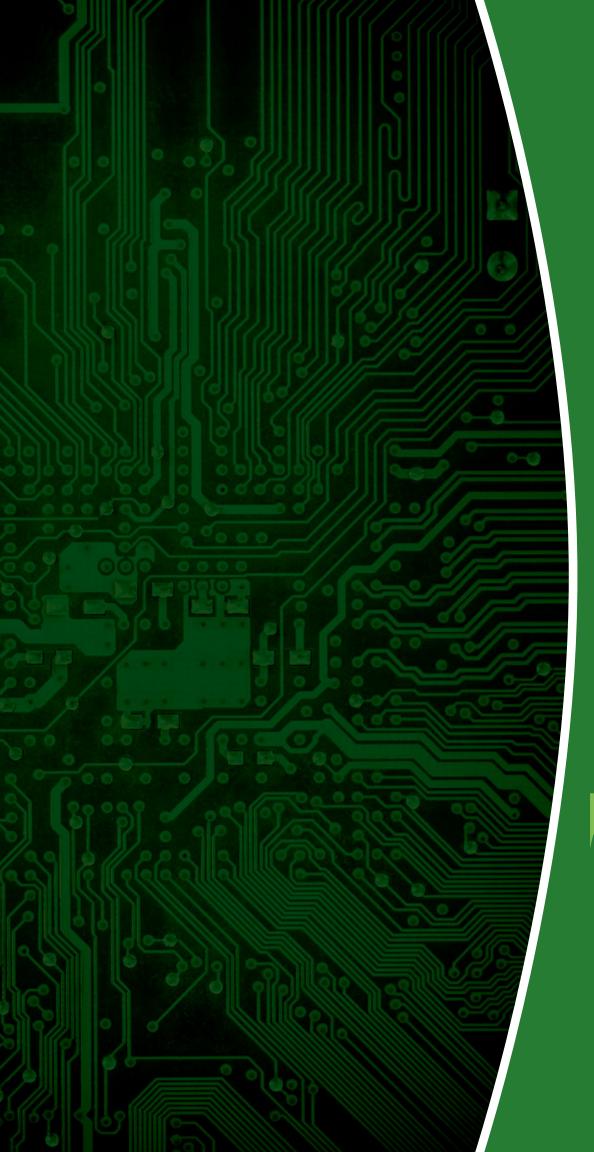
# why METRO?

Metro Business Systems, Inc. is your total technology resource with a personal touch.

- We are a stocking distributor with ample resources.
- We have the prices, availability and timely fulfillment operations our customers demand.
- We are a Microsoft Gold Certified Partner, Microsoft
   Certified Refurbisher, and the third largest Microsoft
   Authorized Reseller (MAR) in the USA.
- We buy equipment direct from manufacturers including HP, Samsung, Dell, ASUS and others.
- We buy first-rate products in high volume at exceptional values and pass the savings on to you.

Microsoft AUTHORIZED Refurbisher







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Microsoft AUTHORIZED Refurbisher